

iNTERWARE^{plus} with its complete range of ERP-software modules complemented with CRM, document management, collaboration tools etc. is focused on medium-sized companies (up to 100+ users) but any of its module may be integrated separately in any organisation of any size.

iNTERWARE^{light} is an extract of the major functions of iNTERWARE^{plus} designed for small business units (3 to 30 users).

The development of the **iNTERWARE-Modules** was masterminded from the beginning by the following principles:

- **@II-in-One-Software** covering **all administrative functions** in an organisation with high usability comfort.
- **Interfaces to/from existing software systems** shall ensure @II-in-One-integration also within existing systems and with **outsourced** functions.
- Complete **Internet-orientation** taking into full consideration the development and changes of the state-of-the-art-technologies concerned (e.g. ASP; mobile communication devices)
- To keep user-interface **simple iNTERWARE-Modules** cover all standard basic functions but not all industry-specific variations. But the programming conceptual structure ensures an **easy scalability of functions** to individual needs as well as specific industry and country needs.
- The basic technologies have to ensure **multinationality and highest stability and system-scalability** – this led to the choice of ORACLE database and development tools.

Hence the **iNTERWARE-Modules** are by concept a highly **integrated @II-in-One-solution** but may also be implemented **one by one** with the important side-effect of integrating existing systems to a completely INTEGRATED framework. Highest scalability enables the user to adopt quickly all activities and informations to the dynamic changes of today's E-Business.

Actually the following language/country versions are available: **Bulgarian, Croatian, Czech, English, German, Hungarian, Polish.**

The objectives of the implementation of iNTERWARE-Modules are

- To ensure a permanent adoption of the users business model to the dynamics of the E-Business y
- To increase efficiency in all areas by
 - minimising stocks
 - controlling expenses
 - controlling workforce and machinery output
 - keeping deadlines
 - etc.
- To improve considerably all acquisition activities (CRM) but also
- To improve considerably controlling and reporting and collaboration between all partners of a company (customers, suppliers, employees, professionals etc.) by supplying fast all necessary data ("information at the fingertips")

Elements of iNTERWARE

Base Module	All OFFICE-MANAGEMENT-TASKS (iOffice) such as Address- and Contact-Management with basic CRM-functions, Project- and Collaboration-Management, Document-Management with multidimensional interlinking, KnowHow-management, E-Mail-Management,
iOffice	Office-Integration, PLUS COMPLETE ORDER PROCESSING STEPS (iBizz) with warehousing, purchasing, selling of goods and services, time-recording of services rendered, invoicing, POS etc. PLUS comprehensive REPORTINGS (as per EU-law) with the option that address and product masterfile data and financial, order processing and stock transactions data may be exported into ASCII-files to be processed with other software systems.
iBizz	

iServices	Additional functions to manage and administer services such as repairs, guarantess, maintenance, rentals and office services.
iMRP	Planning and controlling of productions and resource management
iAccounting	Business-Management-oriented Financial Accounting adopted to country-specifications with Costing, Debtors, Creditors and Fixed Assets Ledgers and their specific functions
iCRM	Additional functions for sales management, customer profiling, opportunity management, for the planning, execution and follow-up of customergroup-focused marketing actions etc.
iProject	Additional functions of project management such as project-oriented purchasing, planning and management of resources, project oriented controlling features with e.g. GANTT-charts
iDIM	Additional document and information management functions (data-exchange with MS Ouflook etc.)
iCosting/iMIS	Budget-oriented costing (production costing) and reporting (Management Information System)
iPersonnel	Administration of personnel data; interface to local salary software
iWebLink	Interface to E-Shop and to browser-oriented project management and collaboration.

To ensure **EASE of USE** and by that to minimise costs of training an **1-SCREEN-PHILOSOPHY** is followed. This means that more or less all tasks and functions of an user, of a department are reflected in this 1 SCREEN ! In consequence the screens initially shipped out seem to be overloaded but practically an user will never need all fields and functions of the standard – any screen may easily be adapted to the individual user's need:

"CUSTOM-MADE-SOFTWARE from the peg"

To what extent which fields are finally how shown (**GUI**) to the user depends on the function of the user, the users hardware-interface (PC-client or mobile device etc.) and the level of integration aimed for and will be **modified to the individual users need** as well which **operating functions** (iINTERWARE-Modules or 3rd-party-systems) such as order processing, CRM, Accounting etc. etc. the user is responsible for.